

Company Information

Thermo Fisher Scientific Inc. (NYSE: TMO) is the world leader in serving science, enabling our customers to make the world healthier, cleaner and safer. With annual revenues of \$10.5 billion, we have more than 34,000 employees and serve over 350,000 customers within pharmaceutical and biotech companies, hospitals and clinical diagnostic labs, universities, research institutions and government agencies, as well as environmental and industrial process control settings. Serving customers through two premier brands, Thermo Scientific and Fisher Scientific, we help solve analytical challenges from routine testing to complex research and discovery. Thermo Scientific offers customers a complete range of high-end analytical instruments as well as laboratory equipment, software, services, consumables and reagents to enable integrated laboratory workflow solutions. Fisher Scientific provides a complete portfolio of laboratory equipment, chemicals, supplies and services used in healthcare, scientific research, safety and education. Together, we offer the most convenient purchasing options to customers and continuously advance our technologies to accelerate the pace of scientific discovery, enhance value for customers and fuel growth for shareholders and employees alike. Visit www.thermofisher.com.

Job Description

Job Title: Training Institute Instructor (LC-MS Proteomics)

Reports To: European Training Institute Manager

Group/Division: AIG/SID

Career Band: III

Job Track: Professional

Position Location: Europe

Number of Direct Reports: 0

Position Summary:

Performs all European Institute activities for LC-MS Proteomics in line with internal rules and customer regulations. Provides Training and Support that exceeds customer expectations.

Key Duties and Responsibilities

1. Responsible to deliver all Institute activities, which might include: customer training at the Thermo Scientific Training Institute or at the customer's site, customer application and technical support. Assures rapid and professional response to internal and external customer queries using professional knowledge of the techniques in question. Always ensures highest professional relationship with our customer base to achieve customer loyalty and escalates issues if necessary to solve critical tasks in the fastest way possible. Follows our ethical business conduct guidance.
2. Maintains and approves existing course materials and develops new product-training manuals as required.
3. Optimizes own work schedule by coordinating Institute scheduled training courses with other institute activities such as customer technical and application support. Prepares and presents scientific posters and papers at exhibitions and symposia.

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4. Assures alignment of all activities at the customer site with the other TFS teams and ensures to provide important information with respect to the customer (e.g. lead generation, etc.) to the corresponding parties that should be involved.
5. Is responsible for managing the companies assets provided, such as Computer, Telephone, Software, Manuals, etc.

Minimum Requirements/Qualifications:

- Degree in Chemistry or related subject
- LC-MS experience in proteomics applications
- Detailed understanding of chromatography, mass spectrometry and associated techniques
- Good verbal and written communication skills, ability to work across all levels, functions and regions
- Demonstrated organizational skills with the ability to handle multiple tasks with different priorities
- Excellent inter-personal, self-motivational and negotiating skills
- PC skills
- Driving License
- Good English skills, both verbal and written

Non-Negotiable Hiring Criteria:

- Strong technical background with good problem solving skills
- Excellent training/teaching skills
- Ability to work under pressure
- Willingness to travel mainly within the appointed region frequently as well through Europe/European Territory. For special calls, international traveling including all EMEA Territory and the US is required.